The Center for Hearing and Speech
Clinical and Dispensing Audiologist
Adult Population

Position Information:
Hours Weekly: 38
Hours Worked: Monday – Thursday 8:00 – 5:00, Friday – 8:00 – 3:00
Starting Salary: Determined by experience
FLSA Status: Exempt

Benefits:
- Health Insurance
- Dental Insurance
- Life Insurance
- Long Term Disability
- 403 (b) Retirement Plan
- 12 Paid Holidays
- 21 Paid Time off Days
- Professional memberships
- Liability Insurance
- Texas state licensure
- Paid CEU opportunities on an annual basis

Job Purpose:
Expand CHS services and help fund our mission by assessing, evaluating, and treating hearing impairments for adults. In addition, the clinical and dispensing audiologist is responsible for using behavioral age-appropriate evaluation tools to assess hearing sensitivity, recommend and fit appropriate hearing technology, communicate results, refer to other medical professionals as indicated, and make appropriate rehabilitation recommendations based on the individual needs of each patient.

Major Responsibilities:
- Create, implement and develop an adult hearing aid dispensing program
- Administer and interpret routine and advanced diagnostic tests to an adult population
- Marketing and community outreach to develop and cultivate referral networks
- Ability to analyze financial data to better understand the state of the business and achieve sales and revenue goals
- Hearing aid dispensing, fitting and follow-up care
- Proficient cerumen management skills

Key Competencies:
- Direct to consumer (customer) sale experience – minimum 5 years of dispensing experience
- Entrepreneur mindset with advanced problem-solving skills; Ambitious with a sales driven attitude
- Motivated by helping hear better; Ability to work independently and as part of a team

Work Activities:
- Meets and reports to the CEO and Director of Audiology
- Monthly audiology staff meetings
- Coordinating care and services with other professionals
- Collaboration on the development of written standardized protocols
- Collaborates with the Development department regarding marketing strategies

Clinical and Dispensing Audiologist:
- Completes comprehensive audiological evaluations, including tympanometry, acoustic reflex testing, otoacoustic emissions testing, and speech perception testing
- Completes hearing aid evaluations, hearing aid fittings, and hearing aid troubleshooting and minor repairs. This will include completion of electroacoustic assessment of hearing aids, as well as real-ear measurements.
- Completes follow-up aided testing with hearing aids and/or cochlear implants
- Makes earmold impressions for hearing aids, swim molds, and custom hearing protection
- Perform cerumen management in order to evaluate hearing, make earmold impressions, fit hearing instruments and monitor the continuous use of hearing aids
- Counsels patients with hearing impairments, their families, and other service providers regarding the etiology of the impairment and its management
- Counsels patients and their families on hearing loss prevention and hearing protection
- Appropriate counseling, recommendations, and management of tinnitus
- Implement marketing and strategic plans to initiate annual business growth for the adult population
- Maintain and keep a systematic record of services provided

**Education and Experience Requirements:**
- Doctor of Audiology
- Experience in sales and dispensing of hearing aids
- Prior experience with business management (preferred)

**Supervisory Responsibilities:**
Audiology Doctoral students

**Physical Demands:**
Stand; Walk; Sit; Bend; Squat; Reach with hands and arms; public speaking; hear; able to lift 15 pounds; able to endure outdoor temperatures for special events.
Must be able to travel to attend conferences, trainings, and other events as required, to acquire and maintain proficiency in fulfilling the responsibilities of the position. Flu vaccination is required, and will be provided by CHS at no cost.

Please send your resume to Jennifer Wickesberg, Au.D., CCC-A, LSLS Cert. AVT.

jennifer@centerhearingandspeech.org.

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