A SPECIAL MESSAGE

Thank you for playing an important role in the success of The Center for Hearing and Speech in 2018. Our 71st year of Providing Hope and Transforming Lives was another year full of successfully enabling children with hearing loss to reach their full potential by teaching them listening, speaking and literacy skills.

As you will read in this report, The Center for Hearing and Speech continues to be an innovator in service delivery for pediatric hearing loss in Texas. Our team of experts devote their skills to providing specialized and individualized care to our patients and students. In 2018, we provided care to more than 7,894 children in 257 zipcodes and 33 counties.

The year 2018 was a transformational year for us. The Center for Hearing and Speech became the 60th member of the Texas Medical Center. With guidance from our board, we culminated a vision/strategy process, which resulted in the creation of the LEAP Project. The LEAP Project consists primarily of consummating the West Dallas property sale in 2019, relocating to the Texas Medical Center, developing a collaboration with Texas Children’s Hospital® and successfully executing the “Campaign for our Future” capital campaign.

The staff and leadership at The Center for Hearing and Speech share our commitment to the community and children with hearing loss. However, we cannot do it alone. We need you, our supporters, to help us on the next journey. We look forward to sharing more updates and milestones with you in 2019!

Sincerely,
Jennifer Wickesberg-Summers, Au.D., CCC-A, LSLS Cert. AVT
Interim Executive Director

OUR MISSION

To enable children with hearing loss to reach their full potential by teaching them listening, speaking and literacy skills.

OUR VISION

All children with hearing loss will be identified early, families will have access to medical and educational resources, and professionals will provide a supportive learning environment where self-reliance through listening and spoken language is achieved.
FINANCIALS

2017 – 2018
REVENUES

- Contributions: $1,712,576 (41%)
- Endowment: $600,484 (14%)
- United Way: $456,475 (11%)
- Earned Income: $1,391,592 (33%)

TOTAL REVENUES: $4,161,127

2017–2018
EXPENSES

- Education and Daycare: $1,024,654 (25.2%)
- Social Worker: $90,880 (2.2%)
- Audiology: $1,236,922 (30.4%)
- Speech Pathology: $711,758 (17.5%)
- Community Relations: $183,688 (4.5%)
- Management and General: $391,863 (9.6%)
- Development: $244,705 (6%)
- Special Events: $179,990 (4.4%)

TOTAL EXPENSES: $4,064,460
Audiology Clinic

The Audiology Clinic performs fundamental health services that result in lifelong benefits for deaf and hard of hearing children. The clinic provides a variety of services to diagnose hearing loss in children:

- Hearing evaluations.
- Auditory Brainstem Response (ABR) testing.
- Hearing aid services.
- Cochlear implant services.
- Community hearing screenings.

**Statistics:**

- 7,894 total children received services
- 2,572 children received audiology services on site
- 31 children received cochlear implants
- 5,011 children received free hearing screenings
- 225 hearing aids dispensed
- 276 ABR in house tests, 95 at Children’s Memorial Hermann Hospital
SPEECH PATHOLOGY CLINIC

Hearing aids and cochlear implants provide access to sounds, but learning to listen and speak requires intensive therapy. The Speech-Language Pathology Clinic offers a bridge from technology to successful outcomes by providing auditory-based speech therapy.

- Jump Start to Listening – Free education for parents of newly diagnosed children about communication and intervention options.
- RiteCare Infant Program – Free speech therapy to newly diagnosed infants.
- Project T.A.L.K – Talking and Listening for Kids, week long summer camp.
- Tele-T.A.L.K – Statewide tele-therapy program for long distance patients to receive speech therapy.

- 327 children received speech-pathology therapy
- 4,651 services received by children and caregivers
- 84 infants received early intervention
The Melinda Webb School at The Center for Hearing and Speech is an auditory-oral school serving children with hearing loss ages 18 months through 6 years. The goal of The Melinda Webb School is to prepare students to be confident and ready to mainstream in public or private schools.

The school offers:
• Full-day programs with a focus on listening, spoken language and academics.
• Journey Transition program to prepare students and families for enrollment in a public or private school.
• After school and summer tutoring.
• LEAP – Language Enrichment Auditory-Verbal Program to support parents of toddlers with hearing loss.
• Educational Liaison- Free educational support and training about pediatric hearing loss and technology.

66 children received services through The Melinda Webb School
1 of 35 OPTION schools in the world
FAMILY SERVICES

Family Support Services aims to empower parents to become advocates for their child and provide information and tools to face and overcome challenges.

• Play Therapy
• Individual counseling
• Family counseling
• Parent support groups
• Teen support groups

100 families received services
LOGAN’S STORY

Logan was diagnosed at birth with CHARGE Syndrome — a genetic condition which impacts vision, hearing, breathing, swallowing, eating, drinking and digestion, as well as the senses that perceive balance, touch, temperature, pain, pressure, and smell. Arriving nine weeks early, Logan spent her first 4 months in the neonatal intensive care unit (NICU) where she underwent five surgeries.

As Lauren and her husband, Parker, waited for their daughter to grow strong enough to undergo those surgeries, a CT scan revealed that, in addition to her other medical challenges, it was likely Logan would never be able to hear. However, a Doctor’s second opinion referred them to The Center for Hearing and Speech. Within two weeks, Logan was fitted with bilateral hearing aids and underwent cochlear implant surgery. One month past surgery, The Center’s audiology team activated Logan’s cochlear implants. Lauren will never forget this special moment.

“When she couldn’t hear, Logan was intent to play quietly by herself,” says Lauren, “but within two weeks of hearing, she started crawling, and she hasn’t stopped moving since.”

“Some days Logan has huge breakthroughs,” she adds, “and some days are more difficult, but every day we see the vital role hearing is having on her development.”

Much of Logan’s time is spent at The Center for Hearing and Speech. “Logan’s teachers at The Melinda Webb School are amazing. They celebrate her accomplishments while also keep pushing towards new goals. Because of them, she realizes she can do more.”

When Logan was in NICU, Lauren remembers feeling intimidated and unsure about her daughter’s future.

“There were so many different options and choices that needed to be made” she says. “As a parent, you have to hope you’re making the right decisions. For us, that meant cochlear implants for Logan. Hopefully when she gets older, she’ll reaffirm our decisions. But for now, when we hit the bed at night, we’re all exhausted, but we’re also very happy.”

“Logan was slow to respond at first and seemed very cautious” she says. “But her eyes would widen, and she would look for me or for someone in the room. Within a week she was turning to look for different sounds.”

In the six months since Logan’s cochlear implants were activated, Lauren says she’s seen a remarkable change in her little girl.
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